

Individual medical care package

Woman +

(with surcharges to optimise the package price)

You are brave, creative and never give up on your dreams.
You are not interested in unhealthy compromises, you know exactly what to do to achieve your goals. Do you care as much about yourself and what your strength is? Can you think about yourself and your health? You won't worry about that anymore. Let us take charge of your care.

Below you will find a detailed scope of the package and a description of how to use medical care at several thousand partner medical facilities.

This package is designed for women between the ages of 18-65.

Package Scope:

Flu Vaccination:

20% discount on medical facility price

The vaccination service includes: pre-vaccination consultation, vaccine, injection

Care provided by an internist, family medicine specialist

(consultations/
online consultations)

charge: PLN 29

Specialist care:

no referrals

Patients have direct (no referral from an internist) and unlimited access to physicians in the specialties listed below.

Scope of consultation/online consultation includes:

history, physical examination, referral for diagnostic testing medical indications, a diagnosis, treatment, indications for further specialised treatment

Scope of consultation/online consultation with a surcharge of PLN 39:

allergologist, angiologist, surgeon, oncologist, vascular surgeon, dermatologist, diabetologist, endocrinologist, gastroenterologist, gynaecologist, haematologist, cardiac surgeon, cardiologist, laryngologist, specialist in infectious diseases, nephrologist, neurosurgeon, neurologist, ophthalmologist, oncologist, orthopedist, psychiatrist, pulmonologist, rehabilitation specialist, rheumatologist, urologist

Issuing a prescription without a doctor's visit (e.g. continuation of treatment) – additional fee: 10 PLN.

Online consultation is a fully-fledged medical advice without the need for a visit to the clinic, used to: obtain preventive advice, interpret test results, order a prescription to continue treatment, obtain recommendations for tests or medical consultation, information on drug dosage, current monitoring of patient's condition, obtain information on further treatment process.

Laboratory tests:

at doctor's recommendations, after taking into account medical indications

Scope of free tests:

1. General Analytics:

urine - general examination, urine - urine scale chemistry composition examination, urine - Addis or Hamburger number, urine - microalbuminuria; fecal examination for lamblia - ELISA, fecal examination for parasite eggs, general fecal examination, fecal examination for food residues - starch, fat, fiber; fecal occult blood, fecal culture, fecal smear for pinworms

2. Hematology and Coagulology:

blood count, platelets, reticulocytes, leukocytes, manual blood smear, antithrombin III (AT III), protein C (PC), kaolin-cephalin time (APTT), prothrombin time - PT (with INR value), thrombin time (TT), D-dimers quantitatively, Fibrinogen, APTT, ESR, absolute eosinophilia

3. Diagnosis of lipid disorders and atherosclerosis risk:

HDL cholesterol, LDL-cholesterol, triglycerides, homocysteine, lipidogram (TC, TG, HDL-C, LDL-C)

4. Diabetes diagnosis:

C-peptide, fructosamine, hemoglobin, glycosylated - HbA1c, insulin

5. Clinical Chemistry:

albumin, total protein, direct (bound) bilirubin, total bilirubin, chloride, cholinesterase, lactate dehydrogenase (LDH), urine diastase (amylase), serum diastase (amylase), alkaline phosphatase - ALP, acid phosphatase - AcP, urine phosphates, serum phosphorus (P), glucose, gamma-glutamyl transpeptidase - GGTP, 75g oral glucose

Laboratory tests, cont.:

Scope of free tests, cont.:

absorption curve („0” and „120 min”), ionogram (sodium and potassium), creatine kinase - CPK, urine creatinine, serum creatinine, uric acid, lipase, lipoprotein a - Lp (a), total magnesium, urea, proteinogram, AST, ALT, urine calcium, serum calcium, serum iron

6. Serologic and diagnostic tests for infection:

antistreptolysin „0” - ASO (titer), acute phase protein - CRP (quantitative), ceruloplasmin, rheumatoid factor - RF (latex test), passive spinal hemagglutination assay (TPHA), FTA-AB assay, waaler-Rose reaction (hemagglutination test), serumoid, VDRL - WR, bordetella pertussis IgA, bordetella pertussis IgG, bordetella pertussis IgM, borreliosis - IgG/IgM, brucellosis IgG, brucellosis IgM, chlamydia trachomatis PC IgA, cytomegalovirus (CMV) - PC IgM quantitative test, cytomegalovirus (CMV) IgG - quantitative test, EBV IgG/ IgM, helicobacter pylori - PC IgG quantitative test, herpes virus IgG (HSV IgG), herpes virus IgM (HSV IgM), listeriosis - qualitative test, mononucleosis - latex test, mycogram with MIC determination, mycoplasma pneumoniae IgG, Mycoplasma pneumoniae IgM, Chlamydia Pneumoniae IgM antibodies, Chlamydia Pneumoniae IgG antibodies, Chlamydia trachomatis IgG antibodies - qualitative test, Urine culture + antibiogram, HIV1/HIV 2 antibodies, Rubella IgG - quantitative test, Rubella IgM - qualitative test, toxoplasmosis IgG - quantitative test, Toxoplasmosis IgM - qualitative test, Toxocariasis IgG, Smear and culture of excrements, secretions and wounds, Smear for Escherichia Coli - enteropathogenic strains, Smear for Enterobacteriaceae SS, Skin and mucosal swabs and cultures, Yersinia - IgA, IgM, IgG antibodies

7. Diagnosis of anemia:

ferritin, folic acid, TIBC - total iron binding capacity, transferrin, vitamin B12

8. Drug Concentration Assessment:

digoxin, phenytoin, carbamazepine, valproic acid, theophylline

9. Diagnosis of viral hepatitis - Hepatitis:

virus A anti-Hepatitis A Virus (anti-HAV) IgM antibodies, anti-Hepatitis A Virus (anti-HAV) Total antibodies, virus B anti-HBe antibodies, HBe antigen, antigen, HBs - qualitative test, HBV-DNA (PCR method), anti-HBs - quantitative test, anti-HBc antibodies, virus C anti-HCV

10. Diagnosis of thyroid diseases:

anti-thyroglobulin antibodies (anti-TG), thyroid peroxidase antibodies, TPO antibodies, TSH receptor antibodies, triiodothyronine (T3), TSH III generation, thyroxine (T4), free T3 - FT3, free T4 - FT4

11. Sex hormones:

estradiol (E2), free estriol, sex hormone binding globulin (SHBG), HCG-beta, follicle stimulating hormone (FSH), luteinizing hormone (LH), progesterone, prolactin (PRL), dehydroepiandrosterone sulphate (DHEA-S), testosterone, HCG free subunit HCG - F-HCG-beta

12. Other hormones:

17 - KS, adrenaline, adrenaline - daily urine collection, aldosterone, aldosterone - daily urine collection, androstendione, adrenocorticotrophic hormone (ACTH), growth hormone, cortisol, cortisol - daily urine collection, vanillin-migdalic acid - VAM - daily urine collection, noradrenaline, noradrenaline - daily urine collection, parathormone (PTH)

Laboratory tests, cont.:

Scope of free tests, cont.:

13. Allergology:

Total IgE, Specific IgE - single allergen

14. Blood group serology:

blood group determination, Coombs test (antibodies against the Rh factor)

15. Immunoglobulins:

antitrypsin, C-3c (complement component), C-4 (complement component), C1 inhibitor, immunoglobulin A (IgA), immunoglobulin G (IgG), immunoglobulin M (IgM)

16. Autoimmunity:

lupus anticoagulant, antinuclear, antinuclear and cytoplasmic antibodies/ds. DNA, ss CNA, RNP, Sm, Scl-70, La, Ro, Jo-1, antihistone, mitochondrial, IgA anti-gliadin antibodies, IgG anti-gliadin antibodies, pemphigus (Pf, Pv) IMF, anti-GMB IMF, anti-anti-coagulant IgG, anti-anti-coagulant IgG and IgM, anti-cardiolipin IgM, anti-mitochondrial antibodies (MAB), anti-gliadin antibodies IgG and IgA (total), anti-DNA antibodies, anti-gastric lining cell antibodies, IMF, anti-leukocyte cytoplasmic antibodies - ANCA, anti-endomysium and anti-gliadin antibodies IgG and IgA (total), anti-endomysium and anti-gliadin antibodies IgA, anti-endomysium and anti-gliadin antibodies IgG, anti-endomysium IgA EmA, anti-endomysium IgG EmA, anti-endomysium IgG and IgA EmA (combined), anti-nuclear antibodies - ANA screening test, anti-smooth muscle IMF ASMA, anti-cross striated muscle IMF, anti-Mitochondrial Antibodies - M-type AMA, Anti-Mitochondrial Antibodies (M2, M4, M9) AMA, Anti-Adrenal Antibodies, Anti-Reticulin IgA, Anti-Reticulin IgA and IgG, Anti-Reticulin IgG, Anti-Tyroglobulin (ATG)

17. Cancer markers:

Digit 21-1 - lung cancer marker, Ca 72.4 - colorectal cancer marker, alpha - fetoprotein (AFP), carcinoembryonic antigen (CEA), Ca 125, Ca 15-3, Ca 19-9, Scc marker, Scc, tissue specific polypeptide - TPS, thyroglobulin

18. Diagnosis of ischemic heart disease:

CK-MB (cardiac creatine kinase-fraction), myoglobin, troponin I - T1

19. Laboratory diagnosis of osteoporosis:

calcitonin, osteocalcin - a marker of bone formation, parathormone - PTH

20. Toxicology:

cincoproporphyrins, phenol, coproporphyrins - urine, deltaaminolevulinic acid (ALA), porphyrins - fractions, porphobilinogen, zinc concentration, lead concentration, lead concentration - daily collection of urine

Diagnostic tests:

at doctor's recommendations, after taking into account medical indications

Scope of free tests:

gynaecological cytology, spirometry, audiometry, tympanometry, pregnancy test (urine), vaginal cleansing test, cytohormone smear, histopathological examination (material taken surgically, endoscopically, during fine needle biopsy of a lymph node or a nodule - e.g. thyroid, breast - including histopathological evaluation without immunohistochemical diagnosis), densitometry

Diagnostic tests, cont:

Scope of tests with
a surcharge of PLN 39:

Conventional X-ray examinations:

complex skull exam (including nasal bones and sinuses, mandible and temporomandibular joint), spine (cervical, thoracic, lumbar-sacral, coccyx; includes radiological diagnostics of scoliosis), chest (including sternum and ribs), clavicle, scapula, pelvis, sacro-iliac joints, review of abdominal cavity, all bones and joints of the limbs

Contrast X-ray of:

gastrointestinal tract, (1 and 2 contrast), urinary system (urography, cystography)

Ultrasound examinations:

ultrasound of the following body systems: thyroid, salivary glands, larynx, lymph nodes, breast, abdominal cavity (including urinary system), retroperitoneal space, pelvic organs, limb joints: shoulder, elbow, wrist, finger, hip, knee, ankle), limb muscles and tendons, subcutaneous tissue; Gynecological ultrasound through abdominal integuments, Gynecological transvaginal ultrasound, Gynecological ultrasound - pregnancy assessment (limited - the number of tests available in the package in accordance with the recommendations of the The Polish Society Of Gynecologists And Obstetricians)

Cardiac Diagnostics:

resting ECG, exercise ECG, 24-hour ECG - Holter, 24-hour blood pressure recording

Scope of tests with
a surcharge of PLN 55:

mammography, endoscopic examinations (with local anesthesia): esophagoscopy, gastroscopy (gastroduodenoscopy), colonoscopy, sigmoidoscopy, rectoscopy, anoscopy, Ultrasound of vessels (Doppler): intracranial arteries, arteries of the neck (cerebral arteries: carotid and vertebral), jugular veins, ultrasound of the heart (resting echocardiography), abdominal aorta, renal arteries, portal veins, iliac arteries, arteries and veins of the extremities

Allergy diagnosis and treatment:

allergy spot skin tests: food panel, skin panel, respiratory panel, mixed panel; desensitization with preparation provided by the patient

Scope of tests with
a surcharge of PLN 150:

computed tomography (does not include angiography, with the injection of contrast, with 3D imaging, under general anesthesia, includes examinations with the administration of standard ionic intravenous contrast used in the laboratory performing the examination, HRCT - high-resolution computed tomography) of the head (brain, face, sinuses, temporal bone pyramids, orbit, nasopharynx) neck, larynx, spine (cervical, thoracic, and lumbar), chest and mediastinum, including high-resolution CT of the lungs (HRCT), abdomen and retroperitoneal space (including 2- or 3-phase) small pelvis (including 2- or 3-photon), bones and joints (hip, knee, ankle, wrist, shoulder, elbow, foot), soft tissues (thigh, shank, arm, forearm)

Scope of tests with
a surcharge of PLN 250:

magnetic resonance imaging (does not include angiographic examinations, examinations with intravenous administration of contrast, with 3D imaging, under general anesthesia, includes examinations with intravenous administration of standard contrast used in the laboratory performing the examination) of the head (brain, cranium, nasal sinuses, orbit, temporal bone pyramids, nasopharynx, pituitary gland) neck, chest, breast, spine (cervical, thoracic and lumbar spine), bones and joints (shoulder, elbow, knee, wrist, ankle, hip, sacroiliac, foot, lower limb - thigh shank, upper limb - arm, forearm), abdominal cavity and retroperitoneal space, small pelvis

Outpatient treatments:

consistent with medical consultations

Services in the form of procedures that may be performed by a physician or nurse practitioner during a physician consultation appropriate to the procedure or after a physician consultation in an outpatient setting. The range of outpatient consultations depends on the range of specialist consultations which the Patient is entitled to under the subscription.

Outpatient treatments, cont.:

Note:

The procedures listed are performed as part of a complementary consultation when available at the facility. Medical supplies and materials such as traditional plaster, bandages, i.v., syringes, cotton balls, plasters, needles, disinfectants, sutures and surgical threads used for the above mentioned procedures, **are free of charge**.

Outpatient procedures Surgical procedures:

placing and changing a simple dressing that does not require surgical service, swab and culture collection, removal of sutures after procedures performed in our own POLMED Medical Centers, removal of stitches after procedures performed outside our POLMED Medical Centers - case classification after doctor's evaluation (we do not remove stitches after childbirth), local anesthesia, tick removal

Outpatient procedures ENT procedures:

insertion and removal of anterior nasal tamponade, blowing out (catheterization) of the trumpet auditory, coagulation of nasal septal vessels, removal of foreign body from nose, ear, insertion/ change of another ENT dressing, insertion/replacement/removal of a swab, ear/nose rinsing, indirect laryngoscopy, swab/culture collection, insertion of stitches, removal of stitches after ENT procedures performed in POLMED's Medical Centres, removal of stitches after ENT procedures performed outside POLMED's own Medical Centres - case qualification after the doctor's assessment, intranasal administration of a nasal mucosa decongestant

Outpatient procedures Ophthalmic procedures:

examination of fundus, measurement of intraocular pressure, removal of foreign bodies from the eye, examination of visual acuity, visual field, spatial vision, subconjunctival injection, examination with autorefractometer, injection of medication into the conjunctival sac, rinsing of the conjunctival sac, gonioscopy, smear/culture collection, adaptation to darkness, selection of glasses

Outpatient procedures Orthopedic procedures:

plaster dressing application/change/removal, fracture repositioning (if appropriate clinic facilities are available), dressing application/change, delivery and periarticular injections, puncture of a joint - collection of material for examination, application of an elastic band, application of a splint/a sling, fitting/adjusting an orthosis or stabilizer

Outpatient procedures Dermatological procedures:

dermatoscopy, collection of a swab or other dermatological material for culture

Outpatient procedures Gynecological procedures:

cytology collection

Nursing Services:

available at the facility

intramuscular injection (patient's medication), intravenous injection (patient's medication), subcutaneous injection (patient's medication), intravenous drip infusion (patient's medication), simple dressing, blood pressure measurement, intradermal testing, height and weight measurements with BMI calculation

Dental prophylaxis:

free dental check-up once a year

oral hygiene instruction, and a 50% discount on: teeth fluoridation, tartar removal (scaling), fissure sealing, sandblasting

Rehabilitation:

The subscription does not include the cost of rehabilitation of congenital defects and their consequences, neurodevelopmental disorders such as infantile cerebral palsy, chronic connective tissue diseases and their consequences, rehabilitation after surgery within 30 days after the surgery, rehabilitation after acute myocardial ischemia, neurological and cerebrovascular episodes, and fitness and corrective gymnastics services.

Rehabilitation, cont.:

surcharge for each procedure - 39 PLN

Consultations: consultation with rehabilitation specialist, consultation with physiotherapist

Rehabilitation, cont.:

surcharge for each procedure - 7 PLN

If rehabilitation procedures are necessary, after their scope has been determined by doctors or physiotherapists of POLMED Medical Centers **we provide rehabilitation care in the following scope:**

Kinesitherapy: physical therapy participation: passive exercises, passive-active exercises, supported active improvement: active free exercises, active exercises with resistance, active improvement with resistance: isometric exercises, active exercises with resistance, gait re-education: passive uprighting, active uprighting, preparation for walking, learning locomotor activities, lifts: manual lift, mechanical lift, other general physical exercises (with a limited duration and number of treatments per year)

Physical Therapy: **Electrolysis:** electrostimulation, galvanization, iontophoresis, diadynamic currents, interference currents, Kotz currents, TENS currents, Trabert currents

Ultrasound therapy: topical ultrasound, phonophoresis

Electromagnetic field phototherapy treatment: laser therapy, local irradiation with IR (Sollux) and UV rays

Baths: limb whirlpool bath

Cryotherapy: cryotherapy - local (nitrogen, carbon dioxide)

Rehabilitation Treatments: 30 treatments per year

Discount for other medical services available at POLMED Medical Centers

-20%

Patient information:

Accessibility Standards:

- ✓ access to an internist/family doctor/pediatrician within 24 business hours at the latest
- ✓ access to a specialist - up to 5 working days
- ✓ access to diagnostics (ultrasound, X-ray, ECG) - up to 5 working days
- ✓ access to other diagnostics (such as MRI, tomography, mammography, endoscopy, EEG) - up to 15 working days

Note:

deadlines are subject to change in situations beyond POLMED's reasonable and economically justifiable control.

Making and canceling appointments:

✓ CONCIERGE care (58 355 77 19)

A special helpline providing quick contact with a consultant, dedicated to serving patients who have private POLMED Medical Care Packages.

✓ POLMED Telephone Patient Service Center (TCOP) (58 775 95 99)

Nationwide booking of services (consultation, diagnostics) available to the Patient 24 hours a day, 7 days a week. The reservation covers both POLMED's own Medical Centers and Medical Partners' facilities throughout Poland. The patient reports that they need/want to use the service. TCOP consultant searches for and arranges with the patient for a convenient appointment time and place. You can also cancel your appointment through TCOP.

✓ Automated Consultant (available under TCOP)

Nationwide registration through POLMED's automated consultant. When calling 58 775 95 99, simply dial **[5]** Self-Consultant and then enter your PESEL number, name, city and preferred medical specialty. A consultant will call you back with an appointment suggestion. With the help of an auto-consultant, you can also place a prescription order for your ongoing medications.

✓ Cancelling appointments

A simple way to cancel appointments. Simply call 58 775 95 99, select the asterisk [*], enter your information and your appointment time. The consultant will quickly cancel the appointment for the patient.

✓ SMS appointment reminder message

In the case of an appointment at POLMED Medical Center, an autoconsultant calls at least two days before the appointment date and can be used to confirm or cancel the appointment. In the case of an appointment at a Medical Partner facility, on the day before or the day of service, the Patient will receive a text message reminder of the upcoming consultation/diagnostic date.

✓ SMS message with a code - authorisation of a visit to a Medical Partner

A day before the visit, in the form of an SMS we send you a CODE which entitles you to receive a consultation/diagnosis at POLMED Medical Partner's facility.

✓ ePOLMED – online clinic on your phone:

- access to e-prescriptions and teleconsultations,
- ability to schedule and cancel appointments,
- quick access to multiple specialists in one place,
- test results and medical records always at your fingertips.

The application is available free of charge on the App Store and Google Play.

POLMED Patient Portal

Setting up an account in POLMED Patient Portal enables easy use of medical subscriptions in POLMED. The following functionality is available in the Portal:

- ✓ verifying the scope of the medical package
- ✓ checking test results
- ✓ view of visit history and medical records
- ✓ making or cancelling appointments (e-booking) in POLMED Medical Centers
- ✓ ordering prescriptions for permanent medication
- ✓ sending referrals for tests and requesting medical diagnostics
- ✓ sending medical documentation from visits and examinations outside of our own POLMED Medical Centers.

The following are automatically available in the Patient Portal:

- ✓ results of tests performed in POLMED Medical Centers and Diagnostyka collection points (also archived),
- ✓ documentation from visits to POLMED Medical Centres and teleconsultations (only from the date of authorization - archival documents can be printed at the reception of any POLMED Medical Centre).

Documentation of visits to POLMED Medical Partners can be implemented in the POLMED Patient Portal and on its basis the patient can use e.g. Online consultation or order prescription for permanent medicines.

Due to the safety of medical data, access to test results and medical records requires confirmation of Patient's identity - the so-called **access authorization**.

Authorization process can be performed:

- remotely, using myID service,
- at the reception desk of any POLMED Medical Center.

Advisor Contact (Contracts and Formal Matters):

 **+48 607 812 959**

Available from Monday to Friday, between **7.00 AM and 6.00 PM**.